

Contacting Emperor Fleet in resort: Country Code is 0020 + local number – 1st 0.

Emperor Fleet: 0020 122 7353272

King Snefro: 0020 122 2340997

In the event of an emergency, family and friends can contact our Emperor staff on any of the numbers above. Staff can then contact the boat as all our guides carry mobile phones.

Passports & Visas: All guests must have a passport valid for at least six more months after arrival and must purchase an Egyptian entry visa. Guests are responsible for checking with an Egyptian Embassy that, for the passport they hold, a visa can be issued on arrival in Egypt. If you have booked your flight, transfers and hotel through a travel agent or tour operator then they are responsible for arranging a visa for you.

If you have booked a course, hotel package, Liveaboard or diving service with Emperor Divers then we can assist you with a "Meet and Greet Visa " service for €35 per person. This service must be arranged at the time of booking.

Sharm el Sheikh additional notes: The above "Full Egypt" tourist visa is required to dive at Ras Mohamed, Thistlegorm, Dunraven or to travel anywhere outside of Sinai.

On arrival: After passing through customs and collecting your luggage at either Hurghada or Marsa Alam Airport on the day when the safari starts you will be met **outside** the arrivals building by a representative of Emperor who will be wearing an Emperor T-Shirt and holding an Emperor sign at the below timings and airports.

IMPORTANT - If your flight is early or late then it is possible that you may not find the representative. Please wait 10 minutes and then call the relevant Guest Relations number: **Emperor Fleet: 0020 122 7353272 /King Snefro: 0020 122 315 0612.**

Transfers to and from the liveaboard: Emperor offers a courtesy 'shared' transfer on the day of arrival and the day of departure to/from port or to a local hotel as follows:

	Check in @ boat	Transfer depart from airport		Check out @ boat	Transfer depart to airport		Approx. transfer time*
Hurghada		Winter	Summer		Winter	Summer	
Hurghada Airport – Hurghada Marina or local hotel	18:00	17:30, 18:30 or 23:59	17:30, 22:30 or 23:59	09:30	09:30	09:30	20-30 mins
Hurghada Airport – Port Ghalib or local hotel	18:00	17:30, 18:30 or 23:59	17:30, 22:30 or 23:59	09:30	09:30	09:30	3 hours
Marsa Alam		Winter	Summer		Winter	Summer	
Marsa Alam Airport – Port Ghalib or local hotel	18:00	17:00 or 20:00	18:00 or 21:00	09:30	09:30	09:30	20-30 mins
Marsa Alam Airport – Hamata Port or local hotel	18:00	Tue 15:00 Wed 18:30	Tue 19:00 or 21:00 Wed 21:30	Tue 09:30 or 13:30	Tue 11:00 Wed 12:30	Tue 09:30 Wed 14:30	2.5 hours

*Approximate transfer times depend on the number of stops on the route. Midnight transfer is the evening of embarking.

If you are not sure which airport transfers are included in the price of your safari or if any charges are applicable to other airports, please check with us. Guests departing on an International flight are required to arrive at the airport 3 hours before their flight and 2 hours before a domestic flight.

Please note: our transfers are shared transfers for all Emperor guests transferring between airports/resorts/boats and are not private per booking. This may require waiting at the airport for guests from other flights or collecting guests from local hotels. We do our best to limit the waiting times involved. Transfers can be arranged to suit your flight arrival and departures at an additional cost and must be advised at the time of booking.

If guests wish to begin or continue their vacation in the same resort of the boats departure/arrival transfers are included on the day of embarking and disembarking only. All additional transfers and accommodation can be arranged at an additional cost and must be advised at time of booking.

WELCOME LETTER - If you are staying at a local hotel before your boarding day on the liveaboard, you will receive a welcome letter the day before advising of transfer times to the boat. In case the hotel front desk does not deliver the letter please call the relevant Guest Relations number: **Emperor Fleet: 0020 122 7353272 /King Snefro: 0020 122 315 0612.**

Waiting time before/after your flight: We have some local agreements that can offer day use facilities. In all cases food, drinks and other services are not included and are payable locally. Check in at the hotel is from 10:00am and check out at 18:00pm. All prices below include one way transfer from the boat to local hotel and are per person.

Prices are per person	Star Rating	Single Room	Twin Room	Triple Room	Includes:
Marsa Alam					
Marina View Port Ghalib	3*	€ 15	€ 10	n/a	Use of pool, towel, sunbed, room for luggage storage and showering facilities
Marina Lodge	4*	€ 25	€ 18	€ 15	Use of pool & beach, towel, sunbed, room for luggage storage and showering facilities
Port Ghalib Marina	Shopping, restaurants, bars, coffee shops				Complimentary transfer to shopping area
Hurghada					
Swiss Wellness Spa	2*	€ 24	€ 12	n/a	Double room (max 2 persons), use of pool/beach. WiFi & Spa avail. Use of facilities only (no room) €10 p.p.
Hurghada NEW Marina (on site)	Shopping, restaurants, bars, coffee shops				Walking distance to shopping/leisure area
South Beach	Complimentary				Beach entrance, sunbed, towel, luggage storage and showering facilities

Packing; remember to bring:

- Personal clothing & toiletries
- Small medical first aid box & prescription medicines
- Ear plugs are recommended if you are a light sleeper
- Water-proof bags to store electronic items (land camera, passports) in case of water damage whilst on board
- Note: Hard suitcases are hard to store on a boat so please use roll up/collapsible style bags where possible

Essential paperwork; remember to bring:

- Logbook with your most recent dives in
- Valid diving association certification proof
- Valid travel insurance
- A copy of valid diving insurance details per person (translated in English by your insurance company if not already) stating the start and ending date of the diving cover with the exact diving insurance covered by the policy. Without this document you will be required to purchase diving insurance locally before you may begin diving.
- Booking voucher and holiday details (from your travel agency if not booked direct with Emperor Fleet).

Nice to bring but not essential: CDs, videos, DVDs, books, laptop, mobile phone, CD player, video and photo camera, binoculars and chargers.

Currency accepted onboard: All prices are in Euros but we accept Euros, US dollars, Egyptian pounds, Sterling pounds, Swiss francs and credit cards: VISA and MasterCard accepted, but please note all payments have to be converted and charged in Egyptian Pounds. Tips cannot be paid by credit card.

Cabins: All the cabins accommodate two guests either in a twin berth cabin with beds side by side and single bunk beds in an L shape. These cabins are allocated upon arrival on a first come, first served basis. There are suite cabins available on a limited number of boats and these have a double bed. Suite / Single berth cabins are generally pre-sold, however if they are available upon arrival they will be offered onboard for an additional supplement.

Bathrooms: All bathrooms/wet rooms are equipped with a shower, sink and toilet. Please take extra care in the bathrooms not to slip and always use the shower curtain when available to help reduce the risk of water leaking into the main cabin area.

If you are not sure how to use a marine toilet please ask for instructions. Placing toilet paper down the toilet is not acceptable onboard. This not only risks blocking the system for the week but it also finds its way in to the delicate reef systems causing irreparable damage. Waste paper bins are provided in all bathrooms and are emptied regularly. There is a shower attachment to all toilets onboard for cleaning before using toilet paper, which is a common occurrence in the Eastern world. The waste paper bins onboard will not be filled with soiled paper if this method is used correctly. Please ask onboard for more information.

Linen service: You will be provided with two towels for your week's liveaboard. Bathrobes are available on Platinum class boats only. We do advise you to bring a personal towel for diving purposes. The housekeeping crew will clean your cabin daily, generally after your first or second dive of the day. Towels and bed linen will be changed once during your week onboard. This means you will have clean linen on arrival and this will be changed around midweek. For any additional cleaning required after your cabins daily clean please speak to the guides who will be able to assist you.

Food & Drink: The meals onboard are usually buffet style with a variety of meat, chicken, fish, pasta, rice and vegetable dishes served with a choice of salads. Fresh fruit is available throughout the day. Water, soft drinks, tea and coffee are complimentary and available 24 hours. Red wine is included during dinner on Platinum boats only. Feel free to bring your favourite snack as these can be quite limited in Egypt. Chocolate is available onboard for an additional charge. **For any special dietary requests, such as vegetarian, please inform us prior to arrival.**

Alcohol: Beer & wine taken from the onboard stock are charged extra (payable onboard). Guests are welcome to bring their own alcohol onboard.

Guests will not be permitted to dive after consuming alcohol or under the influence of a hangover as this seriously impairs your judgment and increases your risk of decompression sickness. If the guides deem that you are unfit to dive you will be asked to sit out the dive. Your safety and well being are paramount so this request by the dive guides will only be made to avoid accidents.

Behaviour: Anti-social or aggressive behaviour will not be tolerated and individuals who cause a disturbance to other guests may be removed from the boat.

Entertainment: There is a variety of nightly entertainment ranging from Night Dives (not available in the Marine Parks by Egyptian law) to watching films or simply relaxing on the sundeck comparing fish stories.

Internet: All our liveaboards are equipped with Wi-Fi and internet is available when a mobile signal is present normally only nearby or in port. This service is for limited internet browsing and to connect with communication applications. Upload/download is very limited, therefore we ask guests to refrain from transferring large files. Signal strength can vary which may result in intermittent and/or slow connections. This service is provided by Emperor as a courtesy but the service is dependent on the local mobile provider.

Hot water: Short showers are the order of the day on liveaboards as hot water is in short supply. We ask guests to shower at different times to ensure everyone enjoys a hot shower. The Jacuzzi's are not electrically heated.

Air-conditioning: All Emperor Fleet liveaboards have air-conditioning units but the effectiveness can be limited. Air-conditioning takes a lot of power so often cannot be run when other items, like the compressors, are running. The open nature of the boats also reduces its effectiveness. To run the air-conditioning all night requires the engine and generator to run which does create some noise. During the summer months many divers opt to sleep on the sundeck. Some boats only offer centrally controlled air-conditioning.

Diving for Qualified Divers: For all diving sites visited en route our dive guides will give you a detailed and comprehensive dive briefing before you enter the water. All Emperor Fleet boats have a minimum of two guides on board. All divers are required to dive in a buddy team; should you be a single diver a buddy will be allocated onboard.

When the guide is in the water they will remain with the group to navigate the site and to look out for any interesting marine life to show you. The dive guide will not provide any dive training during the dive and you and buddy dive together at your own risk. As qualified divers you are responsible for your own and your buddy's safety during the dive and to plan your dive and dive your plan by using either dive tables or a personal dive computer. You must begin, execute and end the dive with your dive buddy.

You are expected to be able to dive to a standard as per the certification and experience requirements outlined for each itinerary and as such be able to complete the dive with your buddy or by following the dive guide. The guides may decide upon seeing each diver's ability not to enter the water for every dive and will remain onboard providing surface support only. On Asmaa the guides will only participate in a maximum of three guided dives per day.

The maximum depth for diving in the Red Sea is 40 metres unless you are a qualified Technical diver with an equally qualified buddy; please email info.safaris@emperordivers.com for more details. Your maximum diving depth will be dependent on your level of training and experience. It is your responsibility to check what depths your insurance policy covers you for before your arrival.

Decompression diving is not permitted on recreational diving safaris. Solo diving is strictly prohibited.

The Captain: An important man! He will decide, with the dive guides, where you go and when. Should he think the weather is not quite right then it is fair to assume he has a reason. Often sites in the Red Sea can look like a millpond on the surface and to the uninitiated seems perfectly acceptable to dive. However, if the captain and guides say no, please accept their decision. Safety is the foremost concern of our knowledgeable captain and dive guides. The sea is a dangerous place when not respected, so please accept the alternative plan as best you can.

Nitrox: Emperor Fleet vessels are equipped to offer Nitrox facilities and Nitrox fills are free of charge on all Emperor Fleet boats. On Emperor Asmaa / MAX itineraries Nitrox fills are offered subject to demand and availability. Nitrox packages are available for King Snefro guests who would like to dive on Nitrox for the majority or full week. Nitrox is also available on a per fill basis. We ask that you inform the dive guide prior to the tanks being filled so that they can ensure that your tank is filled with the correct gas in time for your dive.

Dive equipment: The boats have ample storage space for your equipment and there is a spares box onboard. We suggest that you bring the following:

- Mask, snorkel, fins, boots, wetsuit, regulator, BCD, torch, SMB (with a minimum of 5 metres of line to deploy during the safety stop) and a dive computer with spare batteries.
- Wetsuits should be 3 - 7mm depending on the time of year. Water temperatures range from 24°C to 28°C April to October, and 19°C to 24°C November to March.

Equipment is available for rent from Emperor Divers. Although a range of spare equipment is stocked onboard, the main storage is located in the dive centres so we ask that you pre-book equipment before you arrive in resort to avoid disappointment.

All divers are required by Emperor Fleet to use a dive computer and SMB each for every dive and a torch each for night dives throughout their safari experience for safety reasons. **These items must be ordered individually in advance.**

Tanks & Adapters: All Emperor and Tekstreme tanks are fitted with 5/8's DIN valves. We strongly advise divers with M26 regulators to note that when travelling outside of Europe tanks with M26 valves or adapters to fit M26 regulators to 5/8's DIN tanks may not be available. These adapters cannot be purchased in countries such as Africa, Asia, etc and we have limited stocks available for rent. Please remember to either bring your own adapter with you or check with us regarding availability at the time of booking.

Courses: We offer a range of PADI courses onboard, from the Advanced Open Water Course to Specialty courses such as wreck, deep, night, navigation, underwater naturalist and peak performance buoyancy to name a few. Pre-booking is required and courses are subject to availability and itinerary.

Photo & Video equipment: Recharging facilities are available onboard. You are asked not to charge items in your cabin left unattended or while you sleep for safety reasons.

Shopping: There is a selection of fish books, T-shirts and dive related items available onboard.

MEDICAL & DECLARATION: There are Rules and Regulations in place from the Chamber of Diving & Watersports, Egypt. We ask all guests to fill in and sign a medical form before departing on a liveaboard. If you have any medical conditions listed on the form, you will need to get signed clearance from a doctor before your arrival onboard. We send a copy of this form and the Rules and Regulations with all bookings. You can also view the form at www.emperordivers.com/prices.html.

Please inform the dive guide if you are taking medication or suffer from allergies.

Insurance: We do require all divers to have valid insurance from a reputable company that covers diving accidents. You will need to bring proof of this with you to show the guides when you check in. Emperor Divers & Fleet use INDEPTH Insurance which is available to purchase onboard. As a temporary member you will be able to gain insured member benefits. This cover is not currently available through any other insurer.

Marine Park fees: These are included in the price of your safari package. IMPORTANT - Night diving is not allowed in the Marine Parks at Brothers and Deadalus and this curtails our ability to offer more than 3 dives per day while in these parks.

Environmental tax and Port departure fee: These are included in the price of your safari package.

Tips on board: Emperor Fleet believes that tips should be on a voluntary basis depending on the quality of your service from the guides and the crew. You will find two envelopes in your cabins; one for crew and one for guides. The general recommendation is 20 Euro per person for the guides and 20 Euro per person for the crew. Please feel free to leave what you think is acceptable.

Luggage: Emperor Fleet will transfer you and your luggage from the boat to the airport hotel on your departure. Whilst you may be advised by the hotel where to store your luggage, you leave your belongings there at your own risk.

Health: Check with your local doctor for recommended vaccinations. And remember to bring any prescribed medicines.

Time: 2 hours or 1 hour ahead of GMT - daylight savings time can be different to the rest of the world due to Ramadan in some years. (Hamata are on another time zone with an extra hour ahead of the rest of Egypt)

Electricity: European 2 pin electrical sockets using 220 volts

Communications: VHF radios, satellite telephone and personal mobiles.

Language: English is the most common language. We also have Italian, German, Dutch, French and Spanish speakers. The crew speaks Arabic often with some English.

And finally: If you have never been on a liveaboard before, then expect a few adjustments from normal life in order to enjoy your week. Space is restricted on board any boat and on some liveaboards privacy is lessened and you will need to be prepared to share the communal toilets and showers on the dive deck although the vast majority of Emperor's boats have en suite facilities in the cabins.

Divers don't necessarily make good sea travellers and sea sickness can be a real problem for some. Do take precautions if you are not sure and please ask advice from others who has taken liveaboard holidays before. Liveaboards are a wonderful experience, offering some superb diving opportunities. If you approach the limitations with the right spirit then you will have a great trip with fantastic diving at sites that are simply not accessible by day boats.

If you experience any problems during the week, please ensure that these are raised with the dive guides as soon as is practically possible. The guides can remedy the problem on the boat the majority of the time. However, if something remains unresolved make sure you raise it with the Fleet Manager at the end of your week. With all the will in the world, problems cannot be resolved unless you highlight them. If you have any concerns, please raise them.

For more details, please email info.safaris@emperordivers.com or via our website www.emperordivers.com